

WARRANTY

The company „Zmorph“ headquartered in Wrocław, referred hereinafter guarantee on 3D Zmorph 2.0 personal fabricator printer, along with the following accessories listed as follows:

Number	Name of the product	Duration of warranty
1	Dualhead extruder for plastic 1.75mm	12 months
2	Extruder for plastic 3.0mm	12 months
3	Extruder for plastic 1.75mm	12 months
4	Extruder for cake and chocolate	12 months
5	Extruder for ceramics	12 months
6	Dremel mount	12 months
7	Heated table 300mm	12 months
8	Heated table 250mm	12 months
9	Glass table without heating	12 months
10	Glass table without heating XL	12 months
11	Bare body	12 months
12	Translucent chamber	12 months

§1 THE SCOPE OF THE GUARANTEE

1. Guarantor is only liable to the purchaser for the physical defects resulting from the inherent causes in the sold product. Warranty does not cover defects resulting from other causes, especially those from result of:
 - improper use or application;
 - improper product selection for the existing installation site conditions;
 - incorrect product installation, maintenance, storage and transport;

- mechanical, chemical, thermal damages or deliberate product damages that cause defects;
 - damages ensuing as a result of non-original or inconsistent with recommended product use;
 - damages resulting from random events, damages;
 - from factors being a result of major force (fire flood, lightning etc.);
 - equipment malfunction affecting the product operations;
2. The warranty does not cover parts subjected to average use and consumables like: nozzle, heating mat, fuses bearings greases.
 3. In addition. The buyer loses guarantee rights for products in case of:
 - any product modification
 - unauthorized person(s) interference
 - any repair attempts of unauthorized person(s)

§2 ACCEPTANCE OF GUARANTEE

The basis for consideration of complaint acceptance is to meet all of the following conditions:

1. Written or e-mailed (support@zmorph3d.com) by buyer notification of the complaint, reported to: Guarantor or authorized Guarantor reseller. The notification should contain: name of good(s) date of purchase, detailed description of the damage(s), with additional information about formation of defect and photo of defective product.
2. Proof of original invoice or sales receipt of the defective product.
3. Delivery in person or via speditor of the complained product to the headquarters, by prior agreement with guarantor.

§3 TIME OF GUARANTEE EXECUTION

1. Implementation of the repair of the complaint will take place 15 days from the date of the complaint for domestic good(s) and 40 days in case of foreign good(s).
2. Deadlines specified in point number one does not apply in the case of late payment by the claimant for the complained product over 7 days from the payment deadline expiration. In this case the guarantor has the right to refuse acceptance of the complaint until the claimant fully repays arrears, for this reason not holding provided guarantee term.
3. In case of delay in payment for the complained product that exceeds 40 days, counting from the due date indicated in the sales document, given guarantee expires.

§4 GUARANTOR RESPONSIBILITY

1. Guarantor is not required to modernize or modify existing products after launching their new versions.
2. Guarantor shall not be liable for neither direct or indirect loss and damages, incurred by the purchaser due to product defects, in particular the loss or damage of other equipment, resulting downtime loss of profit or income, costs of replacement goods.
3. This guarantee is additionally offered and does not limit the rights specified by the present and future law. In particular, do not exclude or suspend the consumer rights resulting from the agreement non-conformity.